

# Operating & Cleaning Instructions

## Birko Stainless Steel Commercial Urns

The portable electric urns that made Birko world famous.

### Key Features

- Top quality commercial urn made in Australia for export to world markets.
- Polished stainless steel with welded joints for superior corrosion resistance.
- Thermostat control sensor maintains water temperature at the dialled setting.
- Safety cut-out switch always turns the power off before the urn can boil dry.
- Water gauge, indicator light, non-drip tap, heat-resistant knob and handles.

### Key Specifications

CATEGORY	COMMERCIAL				
Model Number	10 L	20 L	30 L	40 L	40 L
Capacity (litres)	10	20	30	40	40
Number of cups	40 - 50	80 -100	130 -150	175 - 200	175 -200
Heating elements (amps)	10	10	10	10	15
Supply voltage (volts)	220 -240	220 -240	220 -240	220 -240	220 -240
Height (mm)	360	430	450	550	550
Diameter (mm)	260	310	365	365	365
Nett Weight (kg)	3	4	4.75	5	5

Notes: Cup size is 170 mL. 40 litre model is available with 2400 watts with 10 amp plug or 3000 watts with 15 amp plug.

### Read These Warnings First

- Read all instructions before attempting to use this appliance.
- Never touch heated surfaces. Use handles and knobs provided.
- Exercise extreme caution when moving any urn containing hot water.
- Empty the contents of the urn before attempting to lift or move it.
- Never immerse the urn, cord or plug in water or any other liquid.
- Not for use by young children or infirm people without supervision.
- Always unplug urn from power when not in use and before cleaning.
- Never operate an urn with a damaged power cord or plug.
- Any damaged cord or plug must be replaced only by a Birko Service Provider or suitably qualified technician.
- Do not use any accessories or attachments not supplied by Birko.
- Do not allow cord to touch hot surfaces or hang over table or counter.
- Never place the urn on or near a hot burner or in a heated oven.
- Always plug cord into power outlet before turning any urn controls on.
- Always turn urn controls off before removing plug from power outlet.
- Never use the urn for any purpose other than its intended use.
- Never overfill the urn. Beware of scalding steam when lifting urn lid.

### Operating Instructions

- Place the urn on a level surface within easy reach of a power outlet.
- Make sure there is enough room above the urn to allow for filling.
- Position the urn tap where it can be reached easily whilst in use.
- Fill the urn with water to the desired level and replace the urn lid.
- Take the water to the urn - do not lift or carry an urn filled with water.
- Plug the urn into a power outlet and switch the power on.
- For maximum heating, turn control knob clockwise until it stops.
- The red pilot light will signal that the power is on and the urn is heating.
- When water has boiled, turn knob anti-clockwise until pilot light is off.
- Urn will then cycle on and off to keep water close to boiling point.
- To re-boil the water, turn control knob back to maximum position. After adding cold water, turn knob back to maximum position.
- When not in use, turn control knob and power outlet switch off.



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## Cleaning Instructions

To keep the urn clean, empty and refill with fresh water daily.  
Clean exterior with stainless steel cleaner and polish with a dry cloth.  
To clean interior, fill urn to maximum level, add one packet of Birko Urn Cleaner\*, boil 15 minutes, turn off and empty, rinse with cold water. Repeat if needed.  
Birko Urn Cleaner can be ordered by telephone from Birko for delivery by mail or for supply via a Birko Service Provider. For service, call (03) 9428 4519.

## Warranty Information

The Birko appliance you have chosen is precision-built from the finest materials available and should give many years of trouble free service.

Birko Heaters Australia Pty Ltd warrants that, should any part fail within 12 calendar months of installation, that part will be repaired or replaced free of charge by Birko or its Distributor or Service Provider, except as set out below, provided the appliance is installed and used strictly in accordance with the written instructions supplied, and that the failure is not due to accident, misuse, abuse, unsuitable water conditions, or to any alteration, modification or repair by any party not expressly nominated by Birko.

No costs are payable by the customer other than any mileage or travelling-time charges incurred by a Birko Service Provider or the cost of removal, cartage and re-installation of any component of the appliance if it needs to be returned for repair to Birko or its Distributor.

This warranty does not cover damage resulting from non-operation of the appliance or consequential damage to any other goods, furnishings or property.

Furthermore, this warranty does not displace any statutory warranty, but, to the extent to which Birko is entitled to do so, the liability of Birko under any statutory warranty will be limited at Birko's option to the replacement of the appliance or supply of equivalent appliance, the payment of the cost of replacing the appliance or acquiring an equivalent appliance, or the payment of the cost of having the appliance repaired or the repair of the appliance.

## Registering Your Purchase

Registering your purchase on the Birko website may help to establish date of purchase should it become necessary to service the appliance under terms of the Birko warranty. To register your installation go to [www.birkoheaters.com](http://www.birkoheaters.com) and look under the heading "Warranty".

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Publication 88888



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